

Welcome to AIRUM 2020!

Technical Notes and Support Information

Thank you for registering for the 2020 AIRUM Virtual Conference! Although we wish we could be meeting in person as usual this fall, we will be doing the next best thing and offering presentations by leading experts in equity work in higher education and student affairs along with contributions from AIRUM colleagues covering IR work from dashboards to accreditation.

Here are some technical details about how to get the most out of your AIRUM 2020 experience. The AIRUM Steering Committee is happy to answer question prior to the event and will be on-call throughout the conference as well. Enjoy the conference!

- **Join the event with Emamo!**

- **Emamo** is our event platform. Once you have registered for the conference, you will receive an email invitation to join our event on Emamo. Once you have joined the event in Emamo, you will have access to the event schedule and can create your personal profile and personal calendar for the event. You will also be able to make an appointment with our platinum sponsor to learn more about their offerings that support institutional research and effectiveness.

Emamo Resources

Emamo attendee guide: <https://emamo.com/help/tag/guide-for-attendees/>

Emamo help page: <https://emamo.com/help/>

- **Update Zoom!**

- All conference events will be presented through Zoom. We recommend updating your Zoom account prior to the conference if possible, which will give you access to newer features such as self-selecting breakout rooms and video filters. Don't worry, if you aren't able to update Zoom, our moderators will make sure you will get where you need to go. (You will need to provide your own puppy dog ears in this case, however.)
- Please note that all Zoom sessions will be recorded, with the exception of lunch and social hour events. Recordings will be available to attendees on AIRUM.org through May 31, 2021.

Zoom Resources

FAQs: <https://support.zoom.us/hc/en-us/articles/206175806-Frequently-asked-questions>

How to join a meeting: https://support.zoom.us/hc/en-us/articles/206175806-Frequently-asked-questions#h_bd83fa44-e32f-47b6-8fd6-0e2d1eb6077b

Troubleshooting: https://support.zoom.us/hc/en-us/articles/206175806-Frequently-asked-questions#h_8f38d3af-506f-4c33-8269-4b649d5c1aee

- **Need help?**

- Members of the AIRUM Steering Committee and other IT support will be available throughout the event and will be monitoring in-session chat, email, and Twitter (#AIRUM2020) and will respond to questions or issues as soon as possible.

Email: airumonline@gmail.com

Twitter: #AIRUM2020